



## OVERVIEW

### File Access Manager (FAM) – Open File Utility

File Access Manager, is a robust open file utility that gives your backup software the power to backup any open, locked or in-use file, ensuring that your business will run without interruption twenty four hours day, seven days a week. FAM works with all backup software across your network and was designed to work in high trafficked areas that receive hundreds of thousands of requests per hour. FAM is cost effective and scalable from workstation to server.

FAM's advanced caching methods protect your backups from corruption and keep relational file integrity in tact for your mission critical data stored in databases and email servers such as MS SQL, MYSQL, Oracle and Exchange. This data requires batch caching to keep log files and data synchronized at backup time.

With over 30,000 installations and 20 OEM backup partners, FAM is the most affordable and robust open file solution for your network. Say goodbye to the hassle of skipped files, asking users to log out of the network, or to close a program at backup time with the help of FAM.

## Highlights

- **Safe guard mission-critical data without interrupting day to day operations**  
Say goodbye to the hassle of skipped files, asking users to log out of the network, or to close a program at backup time with FAM.
- **Supports all backup software**  
FAM give any backup software the ability to backup open, locked and in-use file by adding the backup software to FAM's "Allowed Program List".
- **Improve application scalability and lower total operating costs**  
FAM's scalable architecture allows it to work with all applications including expensive to replace legacy applications.

## Key Features

### **Supports ALL Windows Based Backup Software**

FAM will work with ALL Windows based backup software applications to provide your backup software access to open, locked or in-use files. It is also compatible with ALL Windows based offsite backup software applications. FAM was designed to work seamlessly in the background with any backup software, such as Computer Associates BrightStor ARCserve, Veritas Backup Exec and NetBackup, IBM Tivoli Storage manager, EMC/LEGATO NetWorker to name a few.

### **Enables ALL Business Applications for Real Time Backup Protection**

FAM was designed to be non-intrusive while running in the background in the core of your operation. This allows your backup software to run in real-time to backup open, locked or in-use files without forcing users to go log off the network. Protect applications such as Exchange, SQL, Outlook, Lotus Notes, Oracle, Word, Excel, custom applications and more, without interruptions 24 hours a day, 7 days a week.

### **Compatible with the Windows Operating Environment**

FAM was designed for today's busy, distributed computing environment. Supported operating systems include Windows 2000/XP/Vista and Windows 2000/2003 server family.

### **Compatible with both Intel and AMD 64bit Processors**

FAM is compatible with both Intel and AMD 64 bit processors environments, including IA64. Simply install FAM onto any machine and it will auto detect which driver to install.

### **Enhanced Caching Logic**

FAM allows the backup of an open file, by monitoring the file system and then copying the part of the file that is about to be changed to temporary cache. The write is then made by the application and the backup software will receive a copy of the file as it was when the backup started.

### **File System, Networked Computer and Mapped Drive Support**

FAM was designed to work in a heterogeneous computing environment, by offering support for both Windows file systems (NTFS, FAT32) and network file systems. FAM will also support a networked computing environment by allowing access to open, locked and in-use files over mapped drives and networked computers. If a backup is made from computer B, installing FAM on computer A and B, would allow computer B to backup exclusive, in-use and locked files residing on computer A. The FAM installed on computer B communicates over the network with computer A letting it know that an application in the allowed list is trying to access the file in question.

### **Supported Network Remote Client Installation**

File Access Manager Server was designed with your network in mind. Easily add any number of workstation licenses that you may require and remotely install them from the server throughout your Windows based network.

### **NTFS Alternate Data Streams**

File Access Manager (FAM) has the ability to give your backup software access to Alternate Data Streams (ADS). What is Alternate Data Streams? ADS allows data to be stored in hidden files that are linked to a normal visible file, streams are not limited in size and there can be more than one stream linked to a normal file.



## FAM License Levels

FAM Enterprise Server License for Windows 2003 Enterprise and Datacenter; Windows 2000 Advanced Server.

FAM Server License for Windows Server 2003 Standard and Web; Windows 2000 Server.

FAM Workstation License for Windows Vista; Windows XP, Professional and Home Edition; Windows 2000 Professional.

## System Requirements

Pentium processor or above with Win 2000, Win XP, Win Vista, Win Server 2000, Win Server 2003, 64 MB RAM, 30MB free disk space, Internet Explorer 4.0.2 or later